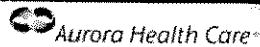


03-020C

50

Aurora Burlington Clinic
248 McHenry Street
Burlington, WI 53105
(262) 767-8000



11/20/2003

To Whom It May Concern:

This letter is sent in opposition to the proposed language in legislation CR03-020.

I am a board certified orthopedic surgeon that has practiced in the state of Wisconsin for over 25 years. During this time, I have worked closely with physical therapists, certified athletic trainers, and physical therapy aides and assistants. I currently am a regional medical director for rehabilitation services.

I believe that if the proposed language ~~be~~ presented to the health committee goes into effect, there will be significant deleterious effects to rehabilitation and physical therapy throughout the state of Wisconsin. My position is substantiated by facts and personal experience. To eliminate certified athletic trainers from treatment algorithms under the guidance of certified physical therapists would indeed be a mistake. Certified athletic trainers have extensive education, training, exposure, and understanding of musculoskeletal injuries. The therapeutic measures that certified athletic trainers do in a clinic setting and under the guidance of a physical therapist are measures that certified athletic trainers have already been licensed for in the state of Wisconsin to do even outside of the realm of physical therapy supervision. It would therefore, seem senseless to me to restrict them in an environment where they are under a more closely observed guidance than they were if they were on their own. I am of the understanding that some of these proposed changes are being precipitated by stressing the importance of patient safety care. As medical director of rehabilitation services throughout a large area in the southern part of the state of Wisconsin, I am indeed very concerned about safety issues. As far as I am aware, there have been no discrepancies in the quality of care provided by certified athletic trainers under the guidance of physical therapists. To date I am not aware of untoward quality issues that have precipitated with this traditional type of care. I am also not personally aware of any outcome studies that document that these proposed changes would indeed be beneficial to our patients. Throughout the state of Wisconsin, and in many health systems throughout the state, the athletic trainer is actually the person that initiates evaluation, care, and treatment for both simple and complex injuries of the musculoskeletal system. For the betterment of care in the state of Wisconsin, under the guidance of a physical therapist, they should continue to be part of the rehabilitation process. A certified athletic trainer's understanding of the athlete's mentation is an important, integral part of the rehabilitation process and they should not be limited from these treatment algorithms.

I have worked with probably over 100 different physical therapists in my career. Without question, they have shown the qualities and characteristics of being capable of delegating selective portions of therapeutic treatment and interventions to qualified aides. These proposed changes, I believe, also restrict and reduce the physical therapist's capability to make independent, autonomous decisions regarding the rehabilitation of their patients.

As we are all aware, health care costs in the state of Wisconsin continue to spiral upwards. The removal of aides from performing therapeutic interventions will require hiring additional physical therapists and physical therapy assistants at a higher cost to all systems. This is an un-needed increase in health care costs, again without any outcome study showing that indeed the care of patients in this rehabilitation setting would have any improvement by instituting these particular changes.

In summary, my position is quite clear. I strongly urge you to revise proposed changes in CR03-020 to allow aides to continue to provide therapeutic interventions. These aides are a crucial part in the algorithm of rehabilitation care. A physical therapist should continue to be autonomous and be allowed to make decisions regarding the care and rehabilitation of their patients. The utilization of certified athletic trainers and aides in the ongoing process of rehabilitation of our patients is an essential part of rehabilitation algorithms. To date, I am not aware of any untoward effects by utilization of aides under the guidance of a physical therapist. To date, I am unaware of any outcome studies that have shown that the utilization of aides in a supervised rehabilitation setting has any adverse effects on the outcome of the rehabilitation itself. To date I am likewise unaware of any outcome studies that have shown that the elimination of these aides in the rehabilitation process would indeed be beneficial to our patients.

I am certainly open to discussion of any of these factors and if you have any concerns in regards to any of the statements that I have made in this letter, please feel free to contact me at your convenience.

Sincerely,



Michael C. Dussault, M.D.
Department of Orthopedics
President, Medical Staff
Memorial Hospital of Burlington

MCD/dgs
D# 178448
D: 11/20/2003 T: 11/20/2003 10:25 A
cc:

Halbur, Jennifer

From: Kurtz, Hunter
Sent: Monday, November 24, 2003 8:31
To: Halbur, Jennifer
Subject: FW: Physical Therapy Practice Act

-----Original Message-----

From: Debra A. Johnson [mailto:ebbajo@netwurx.net]
Sent: Friday, November 21, 2003 4:39 PM
To: Sen.Roessler@legis.state.wi.us
Subject: Physical Therapy Practice Act

Senator Roessler:

Regarding The Physical Therapy Practice Act and proposed language changes.

I am a practicing licensed Physical Therapist in Kenosha since 1984, currently working in a Aurora Medical Center outpatient clinic. I work with patients with different orthopedic problems but also with many patients who have difficult longstanding pain problems, including fibromyalgia and other hard to treat syndromes.

In the clinic I work closely with a talented and skilled licensed massage therapist with almost twenty years of experience. Her services are invaluable in the treatments of the chronic pain patients, because of her experience and understanding.

The proposed changes of language in the Physical Therapy Act would exclude the services of massage therapists and athletic trainers under the supervision of physical therapists in clinics such as ours, since they are included under the term of aides.

Not only would our patients lose the benefit of the services of these trained and licensed people but if these treatments have to be performed by licensed physical therapists the cost would be higher, this at a time when we are trying to contain health care costs.

I urge you to vote for a change in the language that would separate the skilled, educated and licensed massage therapists and athletic trainers from on the work trained aides, so that they can continue to work under the close supervision of physical therapists to the benefit of our patients regarding skilled treatments and cost.

Thank you,
Ebba Johnson P.T.
524 74th Street
Kenosha, WI 53143
(262) 657-6150

Performance Improvement
Patient Satisfaction Results
Site: AWC
January 2003

COPY

Aurora Wellness Ctr

Ratings:

1 = Never

2 = Seldom

3=Sometimes

4=Usually

5=Always

Sample Size:

27

Question:

	1	2	3	4	5	NA	%
1 Receptionists				6	21		95.6%
2 Appointment Time				6	21		95.6%
3 Prompt Treatment				8	19		94.1%
4 Patient Education				2	25		98.5%
5 Therapist Quality				1	26		99.3%
6 Time Spent				2	25		98.5%
7 Consistency				4	23		97.0%
8 Therapeutic Benefit			1	3	23		96.3%
9 Refer				1	26		99.3%

Overall Satisfaction

97.1%

Threshold Target: >= 90%

Threshold Met?

Yes

No

Refer to Action Plan

Yes

No

Performance Improvement
Patient Satisfaction Results
Site: MHB
February 2003

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 31

Question:

	1	2	3	4	5	NA	%
1 Receptionists					31		100.0%
2 Appointment Time				5	26		96.8%
3 Prompt Treatment			3	8	20		91.0%
4 Patient Education				2	29		98.7%
5 Therapist Quality				3	28		98.1%
6 Time Spent				2	29		98.7%
7 Consistency				2	29		98.7%
8 Therapeutic Benefit			1	2	28		97.4%
9 Refer				2	29		98.7%

Overall Satisfaction 97.6%

Current YTD 97.3%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

Comments:

- 1 Tina is excellent!
- 2 The layout of your reception area is not good---the coat rack located just outside the men's locker room is dangerous---the seats near the elevator are awkward to manuver around.
- 3 Much better service this time than the last time---very useful having one person through the entire process.
- 4 I had let my leg muscles weaken because of the hurt I had in my knees. This therapy helped strengthen them again. I only wish I hadn't abused my knees during my working years.
- 5 All was of excellent care.
- 6 I was very satisfied with Heidi. She was very thoughtful and understanding . If I ever need to come back, I would ask for Heidi. Thank you.
- 7 I was happy with the times available, I just had too many things going in the time I had therapy. Thanx Tamara very much.
- 8 I worked with 4 different therapists.Although they kept notes, I felt a little frustrated with it.
- 9 Therapist very easy to work with.
- 10 I set a goal for myself and we met it together.
- 11 On #5 after I returned to work, I had a little trouble gettnng later appointments, but not a real problem.
- 12 I really enjoyed the experience I received at this center. Dawn did a super job! Thanks

Performance Improvement
Patient Satisfaction Results
Site: MHB
February 2003

- 13 Everything and everyone was of the highest quality. Everyone seemed concerned with my welfare and well being.
- 14 Very happy with results in such a short time.
- 15 Dawn is a very good therapist and I enjoyed having her. I would recommend her to anyone. She certainly made it enjoyable.
- 16 Thank you----overall, therapist were knowledgeable and helpful in explaining s/s and Tx.

Performance Improvement
Patient Satisfaction Results
Site: MHB
March 2003

COPY

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 38

Question:

	1	2	3	4	5	NA	%
1 Receptionists		1		2	35		97.4%
2 Appointment Time			1	6	31		95.8%
3 Prompt Treatment			1	11	26		93.2%
4 Patient Education				1	37		99.5%
5 Therapist Quality					38		100.0%
6 Time Spent				2	36		98.9%
7 Consistency				1	37		99.5%
8 Therapeutic Benefit				4	34		97.9%
9 Refer				1	37		99.5%

Overall Satisfaction 98.0%

Current YTD 97.5%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

Comments:

1. The therapists were great. The receptionists were too.
2. Thanks!
3. Can't really say because my work schedule did not always come out on time to do the scheduling.
4. My therapist Cindy Wuttke was always excellent. Dawn Gruber was one of the same caliber.
5. Therapists have been very helpful.
6. I really appreciate the fine job by Camen and the other staff. All went well and I will definitely recommend your services.
7. Good exercise with good suggestions for work and home. Thanks
8. I felt that my OT was essential to my recovery. We set goals at each session which helped me to see my progression, especially early on when full recovery seemed impossible. I am very pleased with the quality of my therapy.
9. I received definite improvement throughout the course of my therapy and felt it was well worth it.
10. Get rid of the flat pillows.
11. Tina was very helpful and pleasant to work with.
12. Instruction on turning off treadmill. I had to request. Other than that, I felt safe and felt it benefited me a lot. Thanks.
13. Hours were difficult but I work 8-530 so I did expect to have to take time out of work.
14. I hope that if can keep his suggestions going that I can at least not worsen as quickly as it had been.

Performance Improvement
Patient Satisfaction Results
Site: MHB
April 2003

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 37

Question:

	1	2	3	4	5	NA	%
1 Receptionists				3	34		98.4%
2 Appointment Time				3	34		98.4%
3 Prompt Treatment			2	11	24		91.9%
4 Patient Education				4	33		97.8%
5 Therapist Quality				1	36		99.5%
6 Time Spent					37		100.0%
7 Consistency				3	34		98.4%
8 Therapeutic Benefit				5	32		97.3%
9 Refer				2	35		98.9%

Overall Satisfaction 97.8%

Current YTD 97.6%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

Comments:

Lori-Great therapy Knowledgeable therapist.
Reception and therapist Amy and d Katie #1 I have now joined the wellness center.
Prefered 1-2 therapists not 3. Felt coordination of information was more difficult due to this.
Amy and Katie were very professional Great Job!
Tina was very patient with me.
Excellent care Cindy and Katie.
Tina is a real goer and doer. Thanks a million. Knee is doing Great!
Sometimes wanted later PT. Appointments, but not available.
The girls all did a fine job. Very helpful and friendly Cindy and Dawn.
I saw Lori 8 times and saw improvement with each visit. She is personable as well as professional.
Cindy was friendly and professional she is an asset to your center.
Services were great. Lori was very helpful and answered any questons I had.
They are good to me and help me to walk good. Jamie and cindy.
Therapist Great! Carmen.

Performance Improvement
Patient Satisfaction Results
Site: MHB
May 2003

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 31

Question:

	1	2	3	4	5	NA	%
1 Receptionists				3	28		98.1%
2 Appointment Time				2	29		98.7%
3 Prompt Treatment				5	26		96.8%
4 Patient Education				2	29		98.7%
5 Therapist Quality					31		100.0%
6 Time Spent					31		100.0%
7 Consistency				1	30		99.4%
8 Therapeutic Benefit	1			1	29		96.8%
9 Refer			1		30		98.7%

Overall Satisfaction 98.6%

Current YTD 97.8%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

COMMENTS:

Super therapist... I liked the way she kept me working and increasing the exercises. Lori Tina is a fantastic therapist . I was always completely comfortable with her approach. Erica is wonderful. She really cares about the children and is very helpful. Cindy is a very devoted therapist. It was privilege to work with her. I enjoyed therapy and it really helped me a lot. I would come again. Lori Dawn and Amy were excellent. They knew me and my needs. Explained things ngs well They were both were able to give me suggestions on the basis of their observations. They were both very knowledgeable. I feel I have made great progress this time around. Deanna's therapy sessions were very satisfying and I became much faster with movements I hadn't had for a long time. All of you are doing a Great Job! Deanna does a wonderful job and is very friendly.

Performance Improvement
Patient Satisfaction Results
Site: MHB
June 2003

Ratings:

1 = Never 2 = Seldom 3 = Sometimes 4 = Usually 5 = Always

Sample Size: 58

Question:

	1	2	3	4	5	NA	%
1 Receptionists			1	3	54		98.3%
2 Appointment Time			1	5	52		97.6%
3 Prompt Treatment	1			13	44	1	95.9%
4 Patient Education				4	54		98.6%
5 Therapist Quality			1	1	56		99.0%
6 Time Spent			2	3	53		97.6%
7 Consistency			2	1	55		98.3%
8 Therapeutic Benefit		2		4	52		96.6%
9 Refer		1		1	56		98.6%

Overall Satisfaction 97.8%

Current YTD 97.8%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

I have come a long way since coming here.

I feel my success in part was do to the therapists with whom I worked. They played a large part in my rehab. Amy + Kai
I was very pleased with the help I got after my operation. Heidi answered my questions and eased my mind.
Therapy helped 100%.

I was extremely satisfied with the therapy. Initially I was a little put off because I had started therapy, then was put on hold for two weeks. When I returned I was given another therapist. Things ended up going well, the therapist listened and relieved my pain. She gave good clear instructions. I would recommend her to anyone. Pam

The service I received from Jamie and Amy was totally enjoyable.

These comments are based on the last therapist seen Jim very nice and three of the other therapist \$ were nice.

I very much appreciated Tina's attentive manner and courteous attitude. I feel that I made a new friend with her in sharing my triumphs and set backs in my rehab process. Both Dawn and Amy were great in recommending exercises and activities to strengthen my movements.

Didn't work on the specific area of pain to remedy that area.

Cheryl and Lori were very helpful. They made therapy go will for me. I felt very at ease talking with with them, and that is rare for me. They explained everthing so I could understand it.

Excellent rehab. Carmen

Lori was an exceptional therapist. Her level of professionalism was always at a 10! You have a nice facility with quality people.

I feel that Cindy did an excellent job, very professional, great listener and very sincer to helping me.

Performance Improvement
Patient Satisfaction Results
Site: MHB
July 2003

Ratings:

1 = Never

2 = Seldom

3=Sometimes

4=Usually

5=Always

Sample Size:

38

Question:

	1	2	3	4	5	NA	%
1 Receptionists			1	5	32		96.3%
2 Appointment Time				7	31		96.3%
3 Prompt Treatment			1	7	30		95.3%
4 Patient Education				4	34		97.9%
5 Therapist Quality				1	37		99.5%
6 Time Spent			1	3	34		97.4%
7 Consistency				1	37		99.5%
8 Therapeutic Benefit				2	36		98.9%
9 Refer				2	36		98.9%

Overall Satisfaction

97.8%

Current YTD

97.8%

Threshold Target: >= 90%

Threshold Met?

Yes

No

Refer to Action Plan

Yes

No

Dawn and Cindy did the best they could to fit the scheduling within my times. After 9 AM and before 2 PM. Great job!

Caring OT. Department. Rehab really helped. Lori

I am very satisfied with everyone and everything. I looked forward to coming here because everyone was terrific. Pam is a very special person and always made me feel good.

Pam is very friendly and professional, she always made me feel comfortable.

Everything was wonderful.

Very pleasant experience. Carmen is very nice and tells you what is going on.

Pam and Katie were Great! They are excellent therapists and very nice ladies.

Carmen was very helpful with my therapy. I would recommend Carmen and your clinic.

The therapists always had suggestions on how to help me improve and work on exercises at home. They were very helpful and knowledgable and I would recommend them to family.

Everyone in the office was kind and professional. The therapy was very beneficial. Definately would use services again.

Very pleasant surroundings.

Performance Improvement
Patient Satisfaction Results
Site: MHB
August 2003

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 16

Question:

	1	2	3	4	5	NA	%
1 Receptionists					2	14	97.5%
2 Appointment Time				1	15		98.8%
3 Prompt Treatment				1	15		98.8%
4 Patient Education					16		100.0%
5 Therapist Quality					16		100.0%
6 Time Spent					16		100.0%
7 Consistency					16		100.0%
8 Therapeutic Benefit				1	15		98.8%
9 Refer				1	15		98.8%

Overall Satisfaction 99.2%

Current YTD 97.9%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

The staff I worked with were very kind and cheerful. The rehab was great it did a lot for my head, body and mind at a most different time of my life.

Performance Improvement
Patient Satisfaction Results
Site: MHB
September 2003

Ratings:
1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 29

Question:

	1	2	3	4	5	NA	%
1 Receptionists					1	28	99.3%
2 Appointment Time				3	26		97.9%
3 Prompt Treatment			1	5	23		95.2%
4 Patient Education				1	28		99.3%
5 Therapist Quality					29		100.0%
6 Time Spent					29		100.0%
7 Consistency					29		100.0%
8 Therapeutic Benefit					29		100.0%
9 Refer				1	28		99.3%

Overall Satisfaction 99.0%

Current YTD 98.0%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

Very good service. Happy with program and therapist. Pam
Pam really helped me, going at a slow pace was extremely good. The pool therapy gave me a good base to build on. I was very pleased with the therapy I received with pam.
Your services and staff are wonderful. I would highly recommend your enter.
I enjoyed Fennifer especially her knowledge of makingme feel 100%.
Pam was more than a 5 at all times.
The PT. Was very understanding and caring in what the patient needs. I would recommend nd them to my friends. Pam and Jaime
My therapist was very nice in fact she was awesome. Lori
Pam is the best. She made me feel great and did miricles with my knee. She's the best.
I worked with Heidi a few times, she was great too. Thanks.

Performance Improvement
Patient Satisfaction Results
Site: MHB
October 2003

Ratings:

1 = Never 2 = Seldom 3=Sometimes 4=Usually 5=Always

Sample Size: 29

Question:

	1	2	3	4	5	NA	%
1 Receptionists					5	24	96.6%
2 Appointment Time				3	26		97.9%
3 Prompt Treatment			2	4	23		94.5%
4 Patient Education					29		100.0%
5 Therapist Quality			1		28		98.6%
6 Time Spent				1	28		99.3%
7 Consistency			1	1	27		97.9%
8 Therapeutic Benefit			1		28		98.6%
9 Refer			1	1	27		97.9%

Overall Satisfaction 97.9%

Current YTD 98.0%

Threshold Target: >= 90%

Threshold Met? Yes No

Refer to Action Plan Yes No

Lori thought I might have a nerve problem and suggested I go to a specialist. She was correct with her diagnosis.

I am impressed with the entire staff I came in contact with.

Thankyou to Cindy, Katie, and Marylynn for all of there time and work with me. I leave here in great condition with a right shoulder that is greatly improved. I have the knowledge to keep going forward with it.

Everyone has been wonderful.

I was extremely impressed with Pam. She was professional yet personable. I feel that she is the major reason I am back to work and pain free.

Krista was always pleasant and courteous. She is great. Would be glad to have her again.

I like Pam and Krista they related to me and seemed to listen when I was talking to them.

Every therapist treated me with total respect. The knowledge they dispalyed whowed that they all knew what to do to bring me to the point that was achieved for my benefit.

Lori's clarity and concern were wonderful.

Performance Improvement
Patient Satisfaction Results
Site: AMC-Kenosha
January 2003

Ratings:							
1 = Never		2 = Seldom		3=Sometimes		4=Usually	5=Always
Sample Size:	56						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	5	51	0	98.2%
2 Appointment Time	0	0	2	7	47	0	96.1%
3 Prompt Treatment	0	0	2	16	38	0	92.9%
4 Patient Education	0	0	0	1	55	0	99.6%
5 Therapist Quality	0	0	0	0	56	0	100.0%
6 Time Spent	0	0	0	5	51	0	98.2%
7 Consistency	0	0	0	1	55	0	99.6%
8 Therapeutic Benefit	0	0	1	3	52	0	98.2%
9 Refer	0	0	1	1	54	0	98.9%
		Overall Satisfaction		98.0%			
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

February 2003

[illegible]

Performance Improvement
Patient Satisfaction Results
Site: AMC-Kenosha
March 2003

Ratings:	1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size:	42				
Question:	1	2	3	4	5
1 Receptionists	0	0	0	3	39
2 Appointment Time	0	0	0	4	38
3 Prompt Treatment	0	0	1	9	32
4 Patient Education	0	0	0	1	41
5 Therapist Quality	0	0	0	3	39
6 Time Spent	0	0	0	0	42
7 Consistency	0	0	0	3	39
8 Therapeutic Benefit	0	0	0	3	39
9 Refer	0	0	0	1	41
Overall Satisfaction				98.5%	
Current YTD					98.2%
Threshold Target:	>= 90%				
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			
** Target Met No Action Plan Required					

Site: AMC-Kenosha

April 2003

Ratings:							
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always			
Sample Size:	59						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	4	55		98.6%
2 Appointment Time	0	0	1	9	49		96.3%
3 Prompt Treatment	0	0	1	14	44		94.6%
4 Patient Education	0	0	0	4	55		98.6%
5 Therapist Quality	0	0	1	2	56		98.6%
6 Time Spent	0	0	0	4	55		98.6%
7 Consistency	0	0	1	4	54		98.0%
8 Therapeutic Benefit	0	0	2	6	51		96.6%
9 Refer	0	0	0	3	56		99.0%
		Overall Satisfaction	97.7%				
					Current YTD		98.0%
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

May 2003

1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size: 46				
Question:				
1 Receptionists	0	0	1	44
2 Appointment Time	0	0	1	37
3 Prompt Treatment	0	0	2	13
4 Patient Education	0	0	0	43
5 Therapist Quality	0	0	0	43
6 Time Spent	0	0	1	44
7 Consistency	0	0	1	45
8 Therapeutic Benefit	0	0	1	38
9 Refer	0	0	0	43
Overall Satisfaction				97.4%
Threshold Target: >= 90%				Current YTD
Threshold Met?				97.9%
Refer to Action Plan				

June 2003

Ratings:									
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always	
Sample Size:		50							
Question:									
		1	2	3	4	5	NA	%	
1	Receptionists	0	0	0	1	49	0	99.6%	
2	Appointment Time	0	0	0	5	45	0	98.0%	
3	Prompt Treatment	0	0	2	7	41	0	95.6%	
4	Patient Education	0	0	0	0	50	0	100.0%	
5	Therapist Quality	0	0	0	0	50	0	100.0%	
6	Time Spent	0	0	0	1	49	0	99.6%	
7	Consistency	0	0	0	1	49	0	99.6%	
8	Therapeutic Benefit	0	0	1	1	48	0	98.8%	
9	Refer	0	0	0	0	50	0	100.0%	
		Overall Satisfaction				99.0%			
Threshold Target:		>= 90%							
						Current YTD		98.1%	
Threshold Met?		Yes		No					
Refer to Action Plan		Yes		No					

Performance Improvement
Patient Satisfaction Results
Site: AMC-Kenosha

					July 2003			
Ratings:								
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:		58						
Question:								
	1	2	3	4	5	NA	%	
1 Receptionists	0	0	0	5	53	0	98.3%	
2 Appointment Time	0	0	1	6	51		97.2%	
3 Prompt Treatment	0	0	1	7	50		96.9%	
4 Patient Education	0	0	0	2	56		99.3%	
5 Therapist Quality	0	0	0	2	56		99.3%	
6 Time Spent	1	0	1	2	54		97.2%	
7 Consistency	0	0	0	1	57		99.7%	
8 Therapeutic Benefit	0	0	1	8	49		96.6%	
9 Refer	0	0	0	3	55		99.0%	
		Overall Satisfaction		98.2%				
					Current YTD		98.1%	
Threshold Target:		>= 90%						
Threshold Met?		Yes	No					
Refer to Action Plan	Yes	No						

Site: AMC-Kenosha

August 2003

Ratings:								
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:		58						
Question:								
		1	2	3	4	5	NA	%
1	Receptionists	0	0	1	2	55		98.6%
2	Appointment Time	0	0	0	2	56		99.3%
3	Prompt Treatment	0	0	1	0	57		99.3%
4	Patient Education	0	0	0	1	57		99.7%
5	Therapist Quality	0	0	0	0	58		100.0%
6	Time Spent	0	0	0	0	58		100.0%
7	Consistency	0	1	0	0	57		99.0%
8	Therapeutic Benefit	0	0	0	1	57		99.7%
9	Refer	0	0	0	1	57		99.7%
Overall Satisfaction				99.5%				
Threshold Target:		>= 90%				Current YTD		98.3%
Threshold Met?		Yes		No				
Refer to Action Plan		Yes		No				

Performance Improvement Patient Satisfaction Results

Site: AMC-Kenosha

One: Patient/Therapist									
September 2003									
Rating:									
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always					
Sample Size:	63								
Question:									
1 Receptionist	1	2	3	4	5	NA	%		
2 Appointment Time	0	0	0	2	61	0	99.4%		
3 Prompt Treatment	0	0	0	3	60	0	99.0%		
4 Patient Education	0	0	1	2	61	0	100.3%		
5 Therapist Quality	0	0	0	0	63	0	100.0%		
6 Time Spent	0	0	0	0	63	0	100.0%		
7 Consistency	0	0	0	1	62	0	99.7%		
8 Therapeutic Benefit	0	0	0	2	61	0	99.4%		
9 Refer	0	0	0	0	63	0	100.0%		
Overall Satisfaction				99.8%					
Current YTD									
Threshold Target:	>= 90%								
Threshold Met?	Yes	No							
Refer to Action Plan	Yes	No							

**Performance Improvement
Patient Satisfaction Results
Site: AMC-Kenosha**

					October 2003	
Ratings:						
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always		
Sample Size:	55					
Question:						
	1	2	3	4	5	NA
1 Receptionists	0	0	0	1	54	99.6%
2 Appointment Time	0	0	2	4	49	97.1%
3 Prompt Treatment	0	0	2	4	49	97.1%
4 Patient Education	0	0	0	1	54	99.6%
5 Therapist Quality	0	0	0	0	55	100.0%
6 Time Spent	0	0	0	4	51	98.5%
7 Consistency	0	0	1	2	52	98.5%
8 Therapeutic Benefit	0	0	0	0	55	100.0%
9 Refer	0	0	0	0	55	100.0%
	Overall Satisfaction			98.9%		
					Current YTD	98.5%
Threshold Target:	>= 90%					
Threshold Met?	Yes	No				
Refer to Action Plan	Yes	No				

Performance Improvement
Patient Satisfaction Results
Site AHC-Racine
January 2003

Ratings:							
1 = Never	2 = Seldom		3=Sometimes	4=Usually		5=Always	
Sample Size:	12						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	1	11	0	98.3%
2 Appointment Time	0	0	0	2	10	0	96.7%
3 Prompt Treatment	0	0	0	1	11	0	98.3%
4 Patient Education	0	0	0	0	12	0	100.0%
5 Therapist Quality	0	0	0	0	12	0	100.0%
6 Time Spent	0	0	0	1	11	0	98.3%
7 Consistency	0	0	0	0	12	0	100.0%
8 Therapeutic Benefit	0	0	0	0	12	0	100.0%
9 Refer	0	0	0	0	12	0	100.0%
	Overall Satisfaction			99.1%			
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

Performance Improvement
Patient Satisfaction Results
Site: AHC - Racine
February 2003

Ratings:							
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always			
Sample Size:	8						
Question:	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	0	8	0	100.0%
2 Appointment Time	0	0	0	0	8	0	100.0%
3 Prompt Treatment	1	0	0	1	6	0	87.5%
4 Patient Education	0	0	0	0	8	0	100.0%
5 Therapist Quality	0	0	0	0	8	0	100.0%
6 Time Spent	0	0	0	0	8	0	100.0%
7 Consistency	0	0	0	0	8	0	100.0%
8 Therapeutic Benefit	0	0	0	0	8	0	100.0%
9 Refer	0	0	0	0	8	0	100.0%
	Overall Satisfaction		98.6%				
				Current YTD			98.8%
Threshold Target:	≥ 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

March 2003

1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size: 17				
Question:				
1 Receptionists	0	0	0	3
2 Appointment Time	0	0	0	0
3 Prompt Treatment	0	0	0	2
4 Patient Education	0	0	0	0
5 Therapist Quality	0	0	0	0
6 Time Spent	0	0	0	0
7 Consistency	0	0	0	0
8 Therapeutic Benefit	0	0	3	0
9 Refer	0	0	0	0
Overall Satisfaction				99.0%
Threshold Target: >= 90%				
Threshold Met?				
Refer to Action Plan				
**No Action Plan necessary as threshold was met.				
Current YTD				98.9%

April 2003

Ratings:									
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always	
Sample Size:		20							
Question:									
		1	2	3	4	5	NA	%	
1	Receptionists	0	0	0	0	20	0	100.0%	
2	Appointment Time	0	0	0	2	18	0	98.0%	
3	Prompt Treatment	0	0	0	2	18	0	98.0%	
4	Patient Education	0	0	0	0	20	0	100.0%	
5	Therapist Quality	0	0	0	0	20	0	100.0%	
6	Time Spent	0	0	0	0	20	0	100.0%	
7	Consistency	0	0	0	0	20	0	100.0%	
8	Therapeutic Benefit	0	0	0	2	18	0	98.0%	
9	Refer	0	0	0	1	19	0	99.0%	
		Overall Satisfaction				99.2%			
						Current YTD		99.0%	
Threshold Target:		>= 90%							
Threshold Met?		Yes		No					
Refer to Action Plan		Yes		No					

Performance Improvement
Patient Satisfaction Results
Site: AHC-Racine

May 2003

Ratings:	1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size:	17				
Question:	1	2	3	4	5
1 Receptionists	0	0	1	0	16
2 Appointment Time	0	0	0	2	15
3 Prompt Treatment	0	0	0	1	16
4 Patient Education	0	0	1	1	15
5 Therapist Quality	0	0	1	0	16
6 Time Spent	0	0	0	1	16
7 Consistency	0	0	0	2	15
8 Therapeutic Benefit	0	0	0	2	15
9 Refer	0	0	1	0	16
Overall Satisfaction				97.8%	
Current YTD					98.7%
Threshold Target:	>= 90%				
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			

Performance Improvement
Patient Satisfaction Results
Site: AHC-Racine

June 2003

Ratings:	1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size:	17				
Question:	1	2	3	4	5
1 Receptionists	0	0	0	1	16
2 Appointment Time	0	0	0	1	16
3 Prompt Treatment	0	0	0	1	16
4 Patient Education	0	0	0	0	17
5 Therapist Quality	0	0	0	0	17
6 Time Spent	0	0	0	2	15
7 Consistency	0	0	0	0	17
8 Therapeutic Benefit	0	0	1	1	15
9 Refer	0	0	0	0	17
Overall Satisfaction				99.0%	
Current YTD					98.8%
Threshold Target:	>= 90%				
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			

Performance Improvement
Patient Satisfaction Results
Site: AHC-Racine

					July 2003			
Ratings:								
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:		15						
Question:								
	1	2	3	4	5	NA	%	
1 Receptionists	0	0	0	0	15		100.0%	
2 Appointment Time	0	0	0	3	12		96.0%	
3 Prompt Treatment	0	0	0	1	14		98.7%	
4 Patient Education	0	0	0	2	13		97.3%	
5 Therapist Quality	0	0	0	2	13		97.3%	
6 Time Spent	0	0	0	0	15		100.0%	
7 Consistency	0	0	0	1	14		98.7%	
8 Therapeutic Benefit	0	0	0	3	12		96.0%	
9 Refer	0	0	0	1	14		98.7%	
		Overall Satisfaction		98.1%				
					Current YTD		98.7%	
Threshold Target:		>= 90%						
Threshold Met?		Yes	No					
Refer to Action Plan	Yes	No						

Performance Improvement
Patient Satisfaction Results
Site: AHC-Racine

August 2003

Ratings:	1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always
Sample Size:	18				
Question:	1	2	3	4	5
1 Receptionists	0	0	0	4	NA
2 Appointment Time	0	0	1	3	0
3 Prompt Treatment	0	0	0	2	0
4 Patient Education	0	0	0	2	0
5 Therapist Quality	0	0	0	1	0
6 Time Spent	0	0	1	0	0
7 Consistency	0	0	0	3	0
8 Therapeutic Benefit	0	0	0	4	0
9 Refer	0	0	0	3	0
Overall Satisfaction				96.8%	
Threshold Target:	>= 90%				
Current YTD					98.4%
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			

**Performance Improvement
Patient Satisfaction Results**

Site: AHC-Racine

	September 2003					
Ratings:						
1 = Never	2 = Seldom	3 = Sometimes	4 = Usually	5 = Always		
Sample Size:	16					
Question:						
	1	2	3	4	5	NA
1 Receptionists	0	0	0	0	16	100.0%
2 Appointment Time	0	0	0	0	16	100.0%
3 Prompt Treatment	0	0	0	1	15	98.8%
4 Patient Education	0	0	0	1	15	98.8%
5 Therapist Quality	0	0	1	0	15	97.5%
6 Time Spent	0	0	1	1	14	96.3%
7 Consistency	0	0	0	0	16	100.0%
8 Therapeutic Benefit	0	0	0	1	15	98.8%
9 Refer	0	0	0	0	16	100.0%
	Overall Satisfaction					98.9%
					Current YTD	98.7%
Threshold Target:	>= 90%					
Threshold Met?	Yes	No				
Refer to Action Plan	Yes	No				

October 2003

Ratings:							
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always			
Sample Size:	5						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	0	5		100.0%
2 Appointment Time	0	0	0	2	3		92.0%
3 Prompt Treatment	0	0	0	2	3		92.0%
4 Patient Education	0	0	0	1	4		96.0%
5 Therapist Quality	0	0	0	0	5		100.0%
6 Time Spent	0	0	0	1	4		96.0%
7 Consistency	0	0	0	0	5		100.0%
8 Therapeutic Benefit	0	0	0	0	5		100.0%
9 Refer	0	0	0	0	5		100.0%
		Overall Satisfaction		97.3%			
					Current YTD		98.4%
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

Ratings:							
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always			
Sample Size:	7						
Question:							
1 Receptionists	1	2	3	4	5	NA	%
2 Appointment Time	0	0	0	1	6	0	97.1%
3 Prompt Treatment	0	0	1	1	5	0	91.4%
4 Patient Education	0	0	1	3	3	0	85.7%
5 Therapist Quality	0	0	0	1	6	0	97.1%
6 Time Spent	0	0	0	1	6	0	97.1%
7 Consistency	0	0	0	2	5	0	94.3%
8 Therapeutic Benefit	0	0	0	0	7	0	100.0%
9 Refer	0	0	0	1	6	0	97.1%
Overall Satisfaction			95.2%				
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					
**Action Plan: All therapists will be reminded of the importance of seeing patients at or near their scheduled treatment times. Additional staff member is being added at 22nd avenue to eliminate/significantly decrease the overbooking of appointments which can result in lateness of the therapist to see his/her next patient.							

****Action Plan:** All therapists will be reminded of the importance of seeing patients at or near their scheduled treatment times. Additional staff member is being added at 22nd avenue to eliminate/significantly decrease the overbooking of appointments which can result in lateness of the therapist to see his/her next patient.

Performance Improvement
Patient Satisfaction Results
Site: AHC on 22nd Avenue
February 2003

[illegible]

Performance Improvement
Patient Satisfaction Results
Site: AHC on 22nd Avenue
March 2003

Ratings:	1 = Never	2 = Seldom	3 = Sometimes	4 = Usually	5 = Always
Sample Size:	7				
Question:	1	2	3	4	5
1 Receptionists	0	0	0	0	7
2 Appointment Time	0	0	0	1	6
3 Prompt Treatment	0	0	0	2	5
4 Patient Education	0	0	0	0	7
5 Therapist Quality	0	0	0	0	7
6 Time Spent	0	0	0	0	7
7 Consistency	0	0	0	0	7
8 Therapeutic Benefit	0	0	0	0	7
9 Refer	0	0	0	0	7
Overall Satisfaction				99.0%	
Current YTD					97.9%
Threshold Target:	>= 90%				
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			
** Target Met : No Action Plan Required					

**Performance Improvement
Patient Satisfaction Results
Site: AHC on 22nd Avenue**

					April 2003		
Ratings:							
1 = Never	2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:	9						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	0	9	0	100.0%
2 Appointment Time	0	0	0	0	9	0	100.0%
3 Prompt Treatment	0	0	0	2	7	0	95.6%
4 Patient Education	0	0	0	0	9	0	100.0%
5 Therapist Quality	0	0	0	0	9	0	100.0%
6 Time Spent	0	0	0	0	9	0	100.0%
7 Consistency	0	0	0	0	9	0	100.0%
8 Therapeutic Benefit	0	0	1	0	8	0	95.6%
9 Refer	0	0	0	0	9	0	100.0%
		Overall Satisfaction		99.0%			
					Current YTD		98.2%
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

Performance Improvement
Patient Satisfaction Results
Site: AHC on 22nd Avenue

					May 2003		
Ratings:							
1 = Never	2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:	10						
Question:							
	1	2	3	4	5	NA	%
1 Receptionists	0	0	0	1	9	0	98.0%
2 Appointment Time	0	0	1	1	8	0	94.0%
3 Prompt Treatment	0	0	0	4	6	0	92.0%
4 Patient Education	0	0	0	1	9	0	98.0%
5 Therapist Quality	0	0	0	0	10	0	100.0%
6 Time Spent	0	0	1	0	9	0	96.0%
7 Consistency	0	0	0	1	9	0	98.0%
8 Therapeutic Benefit	0	0	0	1	9	0	98.0%
9 Refer	0	0	0	1	9	0	98.0%
	Overall Satisfaction			96.9%			
					Current YTD		97.9%
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

Performance Improvement
Patient Satisfaction Results
Site: AHC on 22nd Avenue

June 2003

Ratings:						
1 = Never	2 = Seldom		3=Sometimes		4=Usually	5=Always
Sample Size:	11					
Question:						
	1	2	3	4	5	NA
1 Receptionists	0	0	0	0	11	100.0%
2 Appointment Time	0	0	0	0	1	10
3 Prompt Treatment	0	0	0	0	1	10
4 Patient Education	0	0	0	0	1	10
5 Therapist Quality	0	0	0	0	11	100.0%
6 Time Spent	0	0	0	0	11	100.0%
7 Consistency	0	0	1	0	10	96.4%
8 Therapeutic Benefit	0	0	0	0	11	100.0%
9 Refer	0	0	0	0	11	100.0%
	Overall Satisfaction			99.0%		
					Current YTD	98.1%
Threshold Target:	>= 90%					
Threshold Met?	Yes	No				
Refer to Action Plan	Yes	No				

Site: AHC-22nd Avenue

[illegible]

Performance Improvement
Patient Satisfaction Results
Site: AHC-22nd Avenue

August 2003

Ratings:	1 = Never	2 = Seldom	3 = Sometimes	4 = Usually	5 = Always
Sample Size:	18				
Question:	1	2	3	4	5
1 Receptionists	0	0	0	0	18
2 Appointment Time	0	0	0	0	18
3 Prompt Treatment	0	0	0	1	17
4 Patient Education	0	0	0	2	16
5 Therapist Quality	0	0	0	0	18
6 Time Spent	0	0	0	0	18
7 Consistency	0	0	0	1	17
8 Therapeutic Benefit	0	0	1	1	16
9 Refer	0	0	0	0	18
Overall Satisfaction				99.1%	
Current YTD					98.3%
Threshold Target:	>= 90%				
Threshold Met?	Yes	No			
Refer to Action Plan	Yes	No			

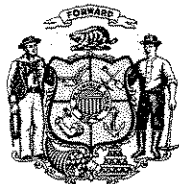
Site: AHC-22nd Avenue

						September 2003	
Ratings:							
1 = Never	2 = Seldom	3=Sometimes	4=Usually	5=Always			
Sample Size:	10						
Question:							
1 Receptionists	1	2	3	4	5	NA	%
2 Appointment Time	0	0	0	0	10	0	100.0%
3 Prompt Treatment	0	0	0	3	7	0	94.0%
4 Patient Education	0	0	0	2	8	0	96.0%
5 Therapist Quality	0	0	0	1	9	0	98.0%
6 Time Spent	0	0	0	0	10	0	100.0%
7 Consistency	0	0	0	1	9	0	98.0%
8 Therapeutic Benefit	0	0	0	1	9	0	98.0%
9 Refer	0	0	0	1	9	0	98.0%
	Overall Satisfaction			98.0%			
					Current YTD		98.2%
Threshold Target:	>= 90%						
Threshold Met?	Yes	No					
Refer to Action Plan	Yes	No					

October 2003

Ratings:								
1 = Never		2 = Seldom		3=Sometimes		4=Usually		5=Always
Sample Size:		6						
Question:								
		1	2	3	4	5	NA	%
1	Receptionists	0	0	0	1	5		96.7%
2	Appointment Time	0	0	0	1	5		96.7%
3	Prompt Treatment	0	0	0	2	4		93.3%
4	Patient Education	0	0	0	0	6		100.0%
5	Therapist Quality	0	0	0	1	5		96.7%
6	Time Spent	0	0	0	1	5		96.7%
7	Consistency	0	0	0	1	5		96.7%
8	Therapeutic Benefit	0	0	0	1	5		96.7%
9	Refer	0	0	0	1	5		96.7%
		Overall Satisfaction		96.7%				
						Current YTD		98.1%
Threshold Target:		>= 90%						
Threshold Met?		Yes		No				
Refer to Action Plan		Yes		No				

WISCONSIN STATE SENATE



Carol Roessler
STATE SENATOR

November 25, 2003

Secretary Donsia Strong Hill
1400 East Washington Avenue, Room 173
Madison, WI 53707

Dear Secretary Strong Hill,

On November 25, 2003, the Senate Committee on Health, Children, Families, Aging and Long Term Care voted 9-0 to request further modifications to CR 03-020, relating to the licensing of physical therapists and physical therapists assistants.

As chair of this Committee, I am writing to inform you that the Committee would like the Department to review and modify CR 03-020 to reflect the attached compromise that was reached between the Wisconsin Physical Therapist Association and Aurora

I ask that you please respond in writing by **Monday December 1, 2003** as to whether the Department agrees to work with the Committee.

Sincerely,

A handwritten signature in cursive script that reads "Carol Roessler".

CAROL ROESSLER
State Senator
18th Senate District

CR/jhs\DOCS\Jennifer\Health Committee\Rules\11-25-03 ltr to drl cr 02-03 physical therapy.doc

District Contacts on PT Rule (opposed)

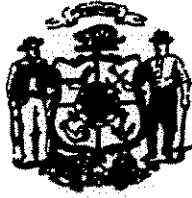
Jeff Barnes, OSH, Aurora

John Feeney, OSH Aurora

Mike Hert, Osh

Robert Devermann

Facsimile Cover Sheet
Fax 608-266-0423



Carol Roessler

STATE SENATOR • 18TH SENATE DISTRICT

Number of pages attached, including cover page: _____

If pages are not all received or are illegible,
please call 1-888-736-8720

Please deliver this fax to:

Tom Ryan

Fax number of addressee: 267-3816

Message:

Tom,

Here is the PT related letter we discussed
earlier. Thank you for your cooperation
on this issue!

Jenniger

WISCONSIN STATE SENATE



Carol Roessler
STATE SENATOR

November 26, 2003

Robert Devermann
1810 Hickory Lane
Oshkosh, WI 54901-2511

Dear Robert,

Thank you for your contact on CR 03-020 relating to the licensing of physical therapists and physical therapists assistants.

On November 24, 2003, the Senate Committee on Health, Children, Families, Aging and Long Term Care, which I chair, held a public hearing on this rule. The hearing was held in reaction to concerns expressed by many regarding the role of Physical Therapy Aides.

There was limited testimony heard at the hearing due to the fact that the Wisconsin Physical Therapist Association and Physical Therapists from Aurora (representing the concerns with the way the rule was originally drafted) were able to reach a compromise. The Committee voted 9-0 to send the rule back to the Department of Regulation and Licensing for further modifications. The recommended modifications are attached for your review.

Thank you again for sharing your concerns with me. I hope that you will find the recommended modifications to be favorable.

Sincerely,

A handwritten signature in black ink that reads "Carol".

CAROL ROESSLER
State Senator
18th Senate District

CR:/jhS:\DOCS\Jennifer\11-26-03 pt rule ltr.doc

WISCONSIN STATE SENATE



Carol Roessler
STATE SENATOR

November 26, 2003

Mike Hert
1808 Ohio Street
Oshkosh, WI 54902

Dear Mike

Thank you for your contact on CR 03-020 relating to the licensing of physical therapists and physical therapists assistants.

On November 24, 2003, the Senate Committee on Health, Children, Families, Aging and Long Term Care, which I chair, held a public hearing on this rule. The hearing was held in reaction to concerns expressed by many regarding the role of Physical Therapy Aides.

There was limited testimony heard at the hearing due to the fact that the Wisconsin Physical Therapist Association and Physical Therapists from Aurora (representing the concerns with the way the rule was originally drafted) were able to reach a compromise. The Committee voted 9-0 to send the rule back to the Department of Regulation and Licensing for further modifications. The recommended modifications are attached for your review.

Thank you again for sharing your concerns with me. I hope that you will find the recommended modifications to be favorable.

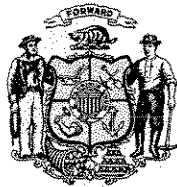
Sincerely,

A handwritten signature in black ink that reads "Carol".

CAROL ROESSLER
State Senator
18th Senate District

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WISCONSIN STATE SENATE



Carol Roessler
STATE SENATOR

November 26, 2003

John Feeney
855 North Westhaven Drive
Oshkosh, WI 54904-7668

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